Making a career choice is exciting!

A career with the Children, Youth and Families Department (CYFD) Protective Services can be a positive, life-changing experience for you and the children and families who need our help.

To Apply for Specific Job Opportunities:

Visit the State Personnel Office’s web site at spo.state.nm.us

- Click on “Apply for State Government Jobs”
- Select “Children, Youth and Families Department” from the department search area to find jobs open for recruitment within the department
- Search by location is also available

All employment candidates must undergo a pre-employment background investigation, and must possess and maintain a valid New Mexico driver’s license, and must also be a citizen of the United States, at least 18 years of age with no felony convictions.

CONTACT US

For more information about employment opportunities with CYFD Protective Services or the application process, please contact:

Trish Ortiz
(505) 827-8452
trisha.ortiz@state.nm.us

The State of New Mexico is an Equal Opportunity Employer dedicated to the policy of non-discrimination in employment. Any qualified applicant shall have the opportunity to compete for vacant positions open for recruitment without regard to race, color, religion, sex, national origin, ancestry, age, marital or veteran status, gender identity, sexual orientation or the presence of a mental or physical disability or any other legally protected status.

CYFD believes in the strengths and resiliency of families who are our partners and for whom we advocate to enhance their safety and well-being. We respectfully serve and support children and families and supervise youth in a responsive, community-based system of care that is client-centered, family-focused and culturally competent.

— CYFD Mission Statement
WHAT WE’RE LOOKING FOR

We are always seeking individuals who have a bachelor’s degree in social work, education, counseling, psychology, criminal justice or family services from an accredited college or university.
(Note: Each job posting will identify the minimum education and/or experience requirements.)

TRAINING & DEVELOPMENT OPPORTUNITIES

New protective services employees receive five weeks of training. This training incorporates adult learning theory in a blended learning platform that combines e-learning with classroom experience focused on skill building. This training is designed to:
• provide new employees with information required to excel in their positions.
• offer general safety information for office
• provide ‘real-life’ job simulations to build required skills and optimize critical thinking
• identify and support self-care practices

Key topic areas include safety and basic verbal deescalation, identifying trauma, conducting self-assessments, domestic violence, self-care, human development, family engagement, interviewing, child maltreatment, report writing, placement, child welfare legal issues, and court etiquette.

BENEFITS

The State of New Mexico provides a competitive and reasonably priced benefits package. Benefit options include:

Medical, with several provider options
Pharmacy
Dental
Vision
Life
Short- and Long-Term Disability
Flexible Spending Accounts
Retirement through the Public Employees Retirement Association

Additional benefits include:
Paid Annual Leave
Training and Professional Development
Opportunities for Paid Licensure (if your position requires such licensure)
Educational Assistance
10 State-Paid Holidays Each Year
Worksites Wellness Screenings

INVESTIGATION WORKER

Conduct alleged child abuse investigations by assessing risk and safety issues of children and taking appropriate action based on findings. Provide court testimony and make placement recommendations.
$14.85 to $32.36 per hour depending on education, experience and pay band

INTAKE WORKER

Receive reports of alleged child abuse and neglect over the telephone for all New Mexico counties. Positions are based in Albuquerque and provide services 24 hours a day, seven days a week.
$13.44 to $29.36 per hour depending on education, experience and pay band

PLACEMENT CASE WORKER

Coordinate and facilitate the placement of children in CYFD custody by studying families interested in becoming foster and adoptive families.
$13.44 to $29.36 per hour depending on education, experience and pay band

IN-HOME SERVICES WORKER

Visit families in their homes to help develop and implement interventions with those receiving voluntary services. Goal of reducing risk and promoting safety for children at risk of experiencing maltreatment.
$14.85 to $29.36 per hour

YOUTH TRANSITION COORDINATOR

Conduct assessments and identify needed services for youth who are likely to age out of foster care (typically, age 16 and older) and those who have already aged out of foster care.
$14.85 to $26.40 per hour depending on education, experience and pay band